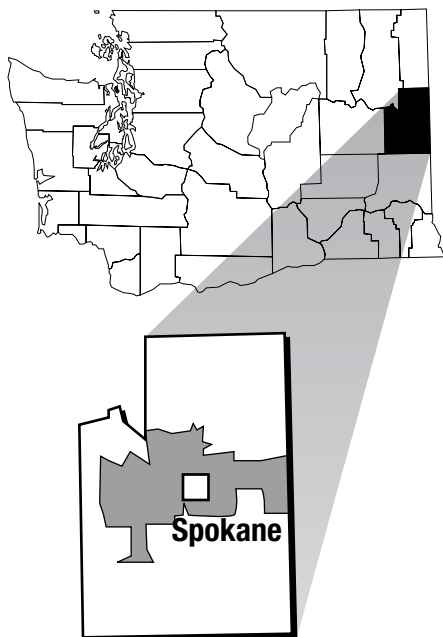


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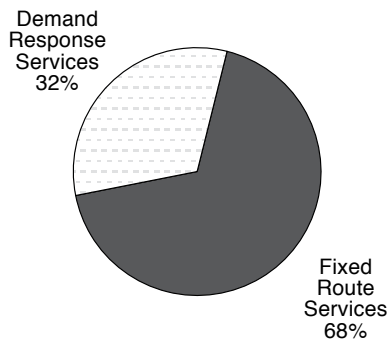


System Snapshot

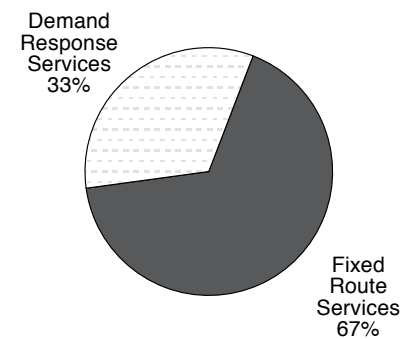


- Operating Name: Spokane Transit Authority (STA)
- Service Area: Most of Spokane County
- Congressional District: 5
- Legislative Districts: 3, 4, 6, and 9
- Type of Government: Public Transportation Benefit Area
- Governing Body: Nine-member board of directors comprised of two Spokane County commissioners, three city of Spokane councilmembers, two city of Spokane Valley councilmembers, and two councilmembers appointed by rotation from Airway Heights, Cheney, Liberty Lake, Medical Lake, and Millwood.
- Tax Authorized: 0.3 percent sales and use tax approved in March 1981. Additional authorization of 0.3 percent sales and use tax was approved in May 2004 with a sunset clause of June 30, 2009. A vote to reauthorize the additional 0.3 percent sales and use tax is scheduled for the general election in November 2008. If the additional sales and use tax is not reauthorized, service will be reduced to a level that can be maintained with a total of 0.3 percent sales and use tax.

Total Vehicle Hours in 2005



Total Vehicle Hours in 2011



- Types of Service: 39 fixed routes with Paratransit service, Monday through Friday; 29 fixed routes with Paratransit service on Saturdays; and 27 fixed routes with Paratransit service on Sundays.
- Days of Service: Weekdays, generally between 5:30 a.m. and midnight; Saturdays, generally between 5:30 a.m. and 10:00 p.m.; and Sundays, generally between 8:00 a.m. and 8:00 p.m.
- Base Fare: \$1.00 per boarding for fixed route and \$.50 per boarding for Paratransit services.

Current Operations

STA operates 39 routes, Monday through Friday.

Not all routes operate on Saturday and Sunday or holidays.

STA also provides Paratransit service for individuals with disabilities seven days a week. STA purchases a portion of its Paratransit services from a private contractor during weekday peak overload periods, weekdays after 6:00 p.m., and all day Saturday, Sunday, and holidays.

STA provides rideshare vanpool service and special use van services.

Revenue Service Vehicles

Fixed Route – 135 total, 129 ADA accessible, 133 equipped with bicycle racks, model years ranging from 1986 to 2005.

Paratransit – 67 total, all ADA accessible, model years ranging from 1990 to 2005. In addition, a private contractor provides 31 vans.

Vanpool – 44 total, one wheelchair lift equipped, model years ranging from 1984 to 2005.

Facilities

Most operational, maintenance, and administrative functions of STA, including covered parking for agency vehicles, are in a facility on an 11.4-acre site in Spokane. A second service and garaging facility, the Charles H. Fleck Service Center, is located in the Spokane Valley with space for 18 buses and 12 Paratransit vans.

“The STA Plaza” in downtown Spokane serves as a civic facility, the transit security station (including police substation), and the passenger hub. Buses operate on two parallel streets; passengers access buses at the center on a high frequency schedule. Shuttle services use rubber tire trolley replicas with passenger access on a third (east) side of the facility.

In addition to the STA Plaza, STA has eight community transit centers, 102 separate shelter locations, and 12 park and ride lots with a total of 2,205 vehicle parking spaces. Eleven park and ride lots have bus shelters, and six have bicycle lockers.

There are two customer information facilities, eight pass sales outlets, and 166 passenger schedule outlets located throughout the service area.



Intermodal Connections

STA provides service to the Intermodal Center during STA service hours to provide connections to intercity bus, Amtrak, and taxi services.

STA operates a fixed route and Paratransit service between downtown Spokane and the Spokane International Airport.

STA provides scheduled service to areas around all of the public elementary, middle, and high schools in the service area. In addition, STA serves the areas' colleges and universities, including: Gonzaga University in Spokane; Whitworth College, north of Spokane; Eastern Washington University in Cheney; the Spokane campuses of Washington State University and Eastern Washington University; Spokane Community College; and Spokane Falls Community College.

2005 Achievements

- Implemented a new fixed route service plan.
- Constructed South Hill Park and Ride and Transfer Center.
- Implemented a new $\frac{3}{4}$ -mile Paratransit service boundary.

2006 Objectives

- Implement a new fare collection system.
- Implement new runcutting and scheduling software.
- Implement new modeling software.
- Develop Comprehensive Transit Plan (15-year strategic plan).
- Complete security and access system replacement.



Long-range Plans (2007 through 2011)

- Install an Automatic Vehicle Locator system.
- Install a new passenger counting system on fixed route vehicles.
- Install cameras on revenue service vehicles.
- Complete Comprehensive Transit Plan.
- Purchase up to three hybrid electric fixed route vehicles.
- Construct other park and ride facilities to continue service plan implementation.
- Complete Travel Training Plan.
- Complete replacement of fare collection system.
- Purchase new and replacement fixed route, Paratransit, and rideshare vehicles.

Spokane Transit Authority

	2003	2004	2005	% Change	2006	2007	2008	2011
Annual Operating Information								
Service Area Population	373,840	382,670	381,426	-0.33%	N.A.	N.A.	N.A.	N.A.
Fixed Route Services								
Revenue Vehicle Hours	351,239	354,985	369,494	4.09%	407,064	407,064	407,064	407,064
Total Vehicle Hours	374,128	378,564	393,257	3.88%	433,243	433,243	433,243	433,243
Revenue Vehicle Miles	4,789,262	4,863,419	5,031,171	3.45%	5,542,738	5,542,738	5,542,738	5,542,738
Total Vehicle Miles	5,205,801	5,266,109	5,456,420	3.61%	6,011,227	6,011,227	6,011,227	6,011,227
Passenger Trips	7,504,713	7,740,360	7,688,002	-0.68%	8,267,730	8,267,730	8,267,730	8,267,730
Diesel Fuel Consumed (gallons)	1,222,954	1,205,551	1,218,639	1.09%	N.A.	N.A.	N.A.	N.A.
Fatalities	0	0	1	N.A.	N.A.	N.A.	N.A.	N.A.
Reportable Injuries	4	9	10	11.11%	N.A.	N.A.	N.A.	N.A.
Collisions	4	0	25	N.A.	N.A.	N.A.	N.A.	N.A.
Employees FTEs	319.0	317.0	333.4	5.17%	N.A.	N.A.	N.A.	N.A.
Operating Expenses	\$26,796,773	\$27,336,673	\$31,604,725	15.61%	\$35,124,841	\$36,178,586	\$37,263,944	\$40,719,317
Farebox Revenues	\$5,239,111	\$5,343,235	\$5,411,522	1.28%	\$5,563,650	\$5,702,741	\$5,702,741	\$5,702,741
Demand Response Services								
Revenue Vehicle Hours	159,421	158,491	158,744	0.16%	163,812	167,088	170,430	177,315
Total Vehicle Hours	188,938	187,386	187,201	-0.10%	193,178	197,041	200,982	209,101
Revenue Vehicle Miles	2,462,488	2,401,305	2,333,365	-2.83%	2,407,859	2,456,013	2,505,137	2,606,339
Total Vehicle Miles	2,795,601	2,721,390	2,627,606	-3.45%	2,711,494	2,765,720	2,821,038	2,935,002
Passenger Trips	454,503	456,969	463,207	1.37%	480,812	490,428	500,237	520,446
Diesel Fuel Consumed (gallons)	131,433	155,393	108,607	-30.11%	N.A.	N.A.	N.A.	N.A.
Gasoline Fuel Consumed (gallons)	181,524	171,382	51,310	-70.06%	N.A.	N.A.	N.A.	N.A.
Fatalities	0	0	0	N.A.	N.A.	N.A.	N.A.	N.A.
Reportable Injuries	2	0	2	N.A.	N.A.	N.A.	N.A.	N.A.
Collisions	2	2	0	N.A.	N.A.	N.A.	N.A.	N.A.
Employees FTEs	140.0	137.0	140.2	2.34%	N.A.	N.A.	N.A.	N.A.
Operating Expenses	\$8,325,355	\$8,425,940	\$9,245,906	9.73%	\$10,352,935	\$10,876,794	\$11,427,160	\$12,991,231
Farebox Revenues	\$189,254	\$192,004	\$199,256	3.78%	\$191,899	\$206,687	\$210,821	\$219,338

	2003	2004	2005	% Change	2006	2007	2008	2011
Vanpooling Services								
Revenue Vehicle Miles	352,741	352,415	490,835	39.28%	564,475	564,475	609,617	651,165
Total Vehicle Miles	356,090	358,675	493,633	37.63%	567,693	567,693	613,092	654,877
Passenger Trips	102,426	101,971	129,548	27.04%	148,980	148,980	160,898	171,857
Vanpool Fleet Size	37	44	49	11.36%	N.A.	N.A.	N.A.	N.A.
Vans in Operation	33	37	44	18.92%	N.A.	N.A.	N.A.	N.A.
Gasoline Fuel Consumed (gallons)	27,514	28,576	41,964	46.85%	N.A.	N.A.	N.A.	N.A.
Fatalities	0	0	0	N.A.	N.A.	N.A.	N.A.	N.A.
Reportable Injuries	0	0	2	N.A.	N.A.	N.A.	N.A.	N.A.
Collisions	0	0	1	N.A.	N.A.	N.A.	N.A.	N.A.
Employees FTEs	1.1	1.2	1.3	8.33%	N.A.	N.A.	N.A.	N.A.
Operating Expenses	\$182,050	\$220,890	\$285,405	29.21%	\$445,178	\$458,534	\$510,073	\$595,333
Vanpooling Revenue	\$159,757	\$181,344	\$244,850	35.02%	\$219,457	\$219,457	\$237,014	\$253,157



Spokane Transit Authority

	2003	2004	2005	% Change	2006	2007	2008	2011
Annual Revenues								
Sales Tax	\$18,226,544	\$23,316,177	\$40,332,560	72.98%	\$41,111,299	\$46,044,655	\$47,425,995	\$51,823,665
Farebox Revenues	\$5,428,365	\$5,535,239	\$5,610,778	1.36%	\$5,755,549	\$5,909,428	\$5,913,562	\$5,922,079
Vanpooling Revenue	\$159,757	\$181,344	\$244,850	35.02%	\$219,457	\$219,457	\$237,014	\$253,157
Federal Section 5307 Preventive	\$1,265,000	\$10,074,611	\$5,413,238	-46.27%	\$5,697,181	\$6,000,000	\$6,000,000	\$6,000,000
State Special Needs Grants	\$0	\$0	\$1,279,175	N.A.	\$867,715	\$433,857	\$0	\$0
Other	\$1,383,477	\$1,400,008	\$1,441,274	2.95%	\$991,244	\$1,366,430	\$1,509,505	\$1,688,949
Total	\$26,463,143	\$40,507,379	\$54,321,875	34.10%	\$54,642,445	\$59,973,827	\$61,086,076	\$65,687,850
Annual Operating Expenses								
Annual Operating Expenses	\$35,304,178	\$35,983,503	\$41,136,036	14.32%	\$45,922,954	\$47,513,914	\$49,201,177	\$54,305,881
Other	\$149,393	\$709,562	N.A.	N.A.	\$5,948,000	\$2,500,000	\$2,500,000	\$2,500,000
Total	\$35,453,571	\$36,693,065	\$41,136,036	12.11%	\$51,870,954	\$50,013,914	\$51,701,177	\$56,805,881
Annual Capital Purchase Obligations								
Federal Section 5309 Capital Grants	\$1,277,836	\$1,587,493	\$1,084,044		\$1,732,354	\$2,916,869	\$0	\$0
CM/AQ and Other Federal Grants	\$6,570,719	\$1,185,055	\$0		\$0	\$0	\$0	\$0
Federal Section 5307 Capital Grants	\$0	\$0	\$4,732,486		\$8,934,961	\$5,913,080	\$128,000	\$80,000
State Vanpool Grants	\$0	\$0	\$0		\$600,000	\$0	\$0	\$0
Local Funds	\$2,233,213	\$1,293,101	\$1,743,329		\$6,075,251	\$6,804,137	\$4,190,996	\$6,570,000
Total	\$10,081,768	\$4,065,649	\$7,559,859	85.94%	\$17,342,566	\$15,634,086	\$4,318,996	\$6,650,000
Ending Balances, December 31								
Unrestricted Cash and Investments	\$12,646,612	\$4,507,368	\$3,352,663	-25.62%	\$7,372,875	\$10,556,340	\$10,010,526	\$2,604,820
Operating Reserve	\$0	\$0	\$11,267,292	N.A.	\$11,267,292	\$11,267,292	\$11,267,292	\$11,267,292
Capital Reserve Funds	\$2,140,800	\$4,244,044	\$1,868,487	-55.97%	\$1,868,487	\$1,868,487	\$1,868,487	\$1,868,487
Insurance Fund	\$7,459,312	\$7,459,312	\$5,459,312	-26.81%	\$7,459,312	\$7,459,312	\$7,459,312	\$7,459,312
Other	\$450,000	\$3,000,000	\$7,938,500	164.62%	\$0	\$0	\$0	\$0
Total	\$22,696,724	\$19,210,724	\$29,886,254	55.57%	\$27,967,966	\$31,151,431	\$30,605,617	\$23,199,911

Performance Measures for 2005 Operations

	Fixed Route Services		Demand Response Services	
	Spokane Transit Authority	Urbanized Averages	Spokane Transit Authority	Urbanized Averages
Fares/Operating Cost	17.12%	16.54%	2.16%	2.16%
Operating Cost/Passenger Trip	\$4.11	\$4.74	\$19.96	\$26.35
Operating Cost/Revenue Vehicle Mile	\$6.28	\$6.57	\$3.96	\$4.75
Operating Cost/Revenue Vehicle Hour	\$85.54	\$98.75	\$58.24	\$67.0
Operating Cost/Total Vehicle Hour	\$80.37	\$86.0	\$49.39	\$59.76
Revenue Vehicle Hours/Total Vehicle Hour	93.96%	88.28%	84.80%	89.21%
Revenue Vehicle Hours/FTE	1,108	1,015	1,132	1,539
Revenue Vehicle Miles/Revenue Vehicle Hour	13.62	15.15	14.70	14.49
Passenger Trips/Revenue Vehicle Hour	20.8	21.3	2.9	2.6
Passenger Trips/Revenue Vehicle Mile	1.53	1.44	0.20	0.18

